



Position Title: Germany or Spain (with international travel)

Location: Germany or Mexico (with international travel)

Reports to: Group CEO

Company: PUERTO FANTASÍA GROUP

About the Role

- As Director of Operations at PUERTO FANTASÍA GROUP, you will oversee and orchestrate operational excellence across our global portfolio – including resorts, themed attractions, hospitality, real estate, and destination services. You will lead cross-functional teams, ensure operational consistency across regions, and support the group’s long-term growth with efficiency, agility, and vision.

This executive-level role requires strategic oversight, hands-on leadership, and deep operational know-how in both guest-facing and infrastructure-heavy environments.

Key Responsibilities

- - Lead and optimize day-to-day operations across all divisions and business units of PUERTO FANTASÍA GROUP
 - Define and implement scalable operating models, SOPs, and cross-regional standards
 - Drive continuous improvement, cost control, and resource optimization across locations
- - Ensure operational alignment with brand, guest experience, safety, and sustainability standards
 - Work closely with Development, HR, Finance, Legal, and Executive teams to coordinate group-wide execution
 - Lead multi-country operational teams with a focus on results, culture, and team development
 - Monitor KPIs and lead business reviews, reports, and scenario planning with leadership
 - Support the rollout of new resorts, projects, and expansions from pre-opening to full operation



Requirements

- Degree in Business, Operations, Engineering, Hospitality Management or related field
- 10+ years of progressive leadership experience in operations (ideally in leisure, hospitality, entertainment, or real estate environments)
- Proven success in managing large, multi-site or multi-country operations
- Fluency in English is required; German and Spanish are a strong advantage
- Hands-on, analytical, and people-focused leadership style
- High organizational and communication skills, with cultural and commercial awareness
- Willingness to travel frequently across regions

What We Offer

- A key executive role in one of the most visionary destination groups globally
- The opportunity to shape operational excellence across continents and business units
- A highly dynamic and international leadership environment
- Competitive executive compensation package
- Opportunities for long-term growth and strategic influence

Apply Now

Submit your application through our online portal:

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